

## Bowdler

### **Name of Consultant**

Michael Thomas

### **Business Role**

Project & Change Manager

### **Expertise**

Project & Change Management

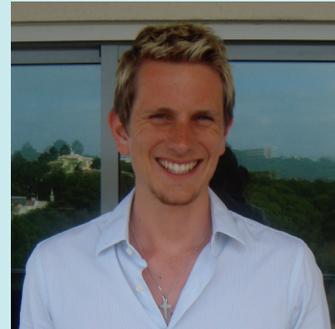
Office Moves

Asset Collation

Process Development

### **Qualifications**

BSc Economics; MSc Marketing



Michael's roles within BPM have been extensive and wide ranging, covering traditional project management and varied change management roles, working in many different environments, including hospitals, government, energy, telecoms and banking.

His wide ranging experience covers mobilisation day 1 readiness, PMO activities, carrying out inductions, project delivery development, managing asset collation activities, developing and implementing sub contractor management strategies and developing customer experience deliverables.

Working in many different working environments, Michael understands the altered approach required depending on the clients, working with a structured approach to understand the aims and objectives of all parties, to ensure that project completion ends in all parties success criteria being met. This was particularly the case when working as part of the extended FM projects team for a multinational energy firm, delivering a wide array of projects on multiple sites concurrently whilst reporting progress centrally.

Michael has been involved in the procurement process – from specification to tender; evaluation & award, developing and adopting SLA & KPI metrics to support the scoring criterion.

Fully versed in MS Project and Visio, Michael has carried out multiple process development roles in government, energy and banking sectors. Detailing current processes, analysing their effectiveness, efficiency, and alignment to contractual and back-end processes, running workshops, and presenting results to the wider contract management team.

As part of the wider business exposure, Michael has worked with the team to understand, interpret & deliver the PRINCE2 method of project management – including reporting; and production of proposals and scoping documentation. He has utilised his Programme Management skills in a number of ventures, including an active engagement in the re-branding of a large telecoms and media organisation, internal fit-outs, associated property rationalisation and a multiple security changes and systems.